



## COVID-19 VISITATION POLICIES

As caregivers, we know the importance of social connection and the healing properties of spending quality time together. The highly transmissible nature of COVID-19 has presented us all with difficult challenges when it comes to seeing our loved ones, and we thank our patients, residents and families for their patience and understanding as we do everything we can to limit the spread of the virus.

If you have questions about the status of visitation at a particular Prestige Care location, we encourage you to reach out directly to that center or community for the most up to date information.

### General Visitation Guidelines

- Outdoor visitation remains the safest, preferred option, but indoor visitation is allowed.
- Visitors will undergo screening upon arrival. Universal masking and social distancing is enforced, as well.
- When new COVID-19 cases are detected within a location among patients, residents or staff, visitation will continue unless directed by health officials.

### Visitation Guidelines

- To enter the center, visitors follow a screening process for signs and symptoms of illness and possible exposure to COVID-19, and entry may be declined to anyone who meets the criteria for quarantine or isolation.
- Social distancing of at least six feet is enforced throughout the duration of a visit with other visitors and employees.
- All individuals are required to wear masks covering both the mouth and nose at all times during the visit.

### Visitation Guidelines for Assisted Living Communities in California

California Department of Public Health (CDPH) requires all visitors to assisted living communities across the state to show proof of full vaccination or proof of a negative COVID test within 72 hours of scheduled indoor visits.

The requirement is part of the ongoing effort to ensure resident safety, and to minimize the spread of COVID-19 among vulnerable individuals.

- Prestige locations in California will check visitors' vaccination status or proof of negative test before each scheduled indoor visit.
- Those with vaccine exemptions must still produce negative test results, which can include either PCR or antigen testing methods. Those who have started a two-dose vaccine regimen but haven't yet received a second dose need to show proof of negative test results, as well.
- Those who may have tested positive for COVID-19 within the past 90 days, and who aren't yet eligible to receive a dose of the vaccine, will be required to show documentation from their health care provider of their circumstances.
- Visitors are required to wear a well-fitting mask during their visit, and to follow additional infection-control procedures for physical distancing while indoors, and to wear appropriate PPE as advised by the location, as well.



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